

BANGALORE METRO RAIL CORPORATION LIMITED

Performance of Train Operations on Reach-1 Section (Line-1) from M G Road to Baiyappanahalli, Reach-2 Section (Line-1) from Magadi Road to Mysore Road, UG-2 Section (Line-1) from Cubbon Park to Bangalore City Railway Station and on Reach 3, 3A & 3B section (Line-2) from Mantri Square - Sampige Road to Nagasandra for the month of April 2016

PURPLE LINE:

Reach -1 from M G Road to Baiyappanahalli

- 1.0 The Purple Line (Reach-1) from M G Road – Baiyappanahalli Section has been operational for public from 20.10.2011 and has been running smoothly without any major glitch so far.
- 2.0 General Information:
 - I. Train Services Hours : 0600 hrs to 2200 hrs
 - II. Train Frequency : 0600 hrs to 0800 hrs & 2000 hrs to 2200 hrs – 15 minutes
0800 hrs to 2000 hrs– 10 minutes
 - III. Number of revenue Trips : 91 Round Trips
- 3.0 Train Punctuality: A delay of more than 180 secs in reaching the destination is taken for punctuality lost. During the month of Apr-2016 punctuality achieved is 99.93%.

Reach -2 from Magadi Road to Mysore Road

- 4.0 The Purple Line from Magadi Road station to Mysore Road station (Reach 2), a distance of 6.5 Kms with 6 Elevated Stations was inaugurated on 16.11.2015 by Hon'ble Chief Minister, Government of Karnataka in the presence of Hon'ble Union Minister for Parliamentary Affairs and Urban Development and host of other dignitaries. The commercial service for general public commenced on 18.11.2015 from 16.00 hrs. Metro Train services have been running smoothly without any major glitch so far.
- 5.0 General Information:
 - I. Train Services Hours : 0700 hrs to 2100 hrs
 - II. Train Frequency : 0700 hrs to 2100 hrs – 20 minutes
 - III. Number of revenue Trips : 46 Round Trips
- 6.0 Train Punctuality: A delay of more than 180 secs in reaching the destination is taken for punctuality lost. During the month of Apr-2016 punctuality achieved is 99.64%.

UG -2 from Cubbon Park to Bangalore City Railway Station

- 7.0 The Purple Line from Cubbon Park to Bangalore City Railway Station (UG 2), a distance of 4.5 Kms with 5 Under Ground Stations was inaugurated on 29.04.2016 by Hon'ble Chief Minister, Government of Karnataka in the presence of Hon'ble Union Minister for Parliamentary Affairs and Urban Development and host of other dignitaries. The commercial service for general public commenced on 30.04.2016 from 06.00 hrs.

Revenue and Ridership: Purple Line (Reach 1 & Reach 2)

- 8.0 i) Ridership: Purple Line (Reach 1, Reach 2 and UG 2)

Ridership / Revenue / day	Maximum		Minimum		Average	
	Ridership (Nos)	Revenue (Rs.)	Ridership (Nos)	Revenue (Rs.)	Ridership (Nos)	Revenue (Rs.)
April - 2016	94,034	33,14,876	17,929	2,69,548	23,322	3,86,288

- ii) Revenue: Purple Line (Reach 1, Reach 2 and UG 2)

(Rs. in lakhs)

O&M Revenue	Apr 2016
Total Ridership (In Nos.)	6,99,662
Fare box revenue	115.89
Non-fare box revenue	52.06
Total revenue	167.95

- 9.0 Smart card users are 34.02% against the token users of 65.98%.

GREEN LINE: (Reach 3, 3A, 3B) from Mantri Square - Sampige Road to Nagasandra

10.0 The Green Line from Mantri Square - Sampige Road to Peenya Industry (Reach 3,3A), a distance of 9.9 Kms with 10 Elevated Stations was inaugurated on 28.02.2014 by Hon'ble Chief Minister, Government of Karnataka in the presence of Hon'ble Union Minister for Petroleum & Natural Gas, Environment & Forest, Hon'ble Union Minister for Minority Affairs and host of other dignitaries. The commercial service for general public commenced on 01.03.2014 from 06.00 hrs. Metro Train services have been running smoothly without any major glitch so far.

10.1 The Extension of Green Line with three more elevated stations that is Jalahalli, Dasarahalli and Nagasandra stations with a distance of 2.6 kms was inaugurated on 01.05.2015 by Hon'ble Chief Minister, Government of Karnataka in the presence of Hon'ble Union Minister for Urban Development and Parliamentary Affairs, Hon'ble Union Minister for Law and host of other dignitaries. The commercial service for general public commenced on 01.05.2015 from 16.00 hrs and the Train services have been running smoothly without any major glitch so far.

11.0 General Information

- i) Train Services Hours : 0500 hrs to 2300 hrs
- ii) Train Frequency : 0500 hrs to 0800 hrs &
: 2000 hrs to 2300 hrs –15 minutes
: 0800 hrs to 2000 hrs –10 minutes
- Number of revenue Trips : 99 Round trips

12.0 Train Punctuality: A delay of more than 180 secs in reaching the destination is taken for punctuality lost. During the month of Apr-2016 punctuality achieved is 99.78%.

13.0 i) Ridership:

Ridership / day Revenue / day	Maximum		Minimum		Average	
	Ridership (Nos)	Revenue (Rs.)	Ridership (Nos)	Revenue (Rs.)	Ridership (Nos)	Revenue (Rs.)
Apr 2016	53,496	10,09,97	29,074	5,61,920	33,661	6,21,107

ii) Revenue :

(Rs. in lakhs)

O&M Revenue	Apr 2016
Total Ridership (In Nos.)	10,09,827
Fare box revenue	186.33
Non-fare box revenue	52.05
Total revenue	238.38

13.0 Smart card users are 30.69% against the token users of 69.31%.

Information to Metro Commuters :

1) Display Units at Ticket Office.

The passenger can monitor the transactions on their card during add-value operation at Ticket Office of stations. The Display Units are placed at all Ticket offices where the transactions like the amount of add-value, amount received by the Operator and change to be handed over will be displayed for passengers.

2) Remaining Value Checking Terminal

These terminals are placed at ALL CUSTOMER CARE CENTERS of Metro stations, where the passengers can check the transactions on their card. The details like entry-exit details, validity of the card, remaining amount/trips available in the card etc can be checked.

3) Details of 'Group Ticket'

Group Paper ticket is offered to a group of ≥ 25 persons travelling in Metro and carry a discount of 10% over the token fare.

4) Benefits of Contactless Smart Cards:

- One time cost of Card Rs 50.
- Add value from min Rs 50 to Rs 1500/- max
- No hassle of buying ticket every time you travel.
- Load either value or trips on card as per your convenience.
- Get discount from 15% to 24% over tokens.

NOTE : Penalty for Carrying away of tokens

Carrying away tokens without depositing at Exit Gate (used or unused) attracts penalty of Rs 200/-.

For any information and help: Toll Free No 1800 425 12345. E-mail - travelhelp@bmrc.co.in